

Re: Information regarding a confirmed case of Coronavirus in Durand Primary

We have been informed of a confirmed case of COVID-19 (Coronavirus) in Durand Primary

Durand Primary **remains open**. It is working closely with the Local Authority and NHS Wales Test, Trace and Protect to ensure that all the appropriate measures are in place to protect students, staff and the wider community. This letter is to inform you of the current situation and to provide advice on how to support your child.

All close contacts of the case have been identified and will receive a separate communication with advice to self-isolate. If your child has not been identified as a close contact they do not need to self-isolate and do not require testing for COVID-19. They can continue to attend **Durand Primary** as usual.

However, as a precaution, please be alert for any symptoms of COVID-19:

- A new or continuous cough
- A high temperature
- A loss of or change to sense of smell or taste

If your child develops any of these symptoms, even if they are mild:

- Book a test for them by phoning 119 or through the online portal: <https://www.nhs.uk/ask-for-a-coronavirus-test>
- Inform the school that they are unwell with COVID-19 symptoms and that you have requested a test
- Your child should self-isolate for 10 days from when their symptoms started
- All other household members should isolate for 14 days from when your child developed symptoms
- Do not visit a GP surgery, pharmacy or hospital but if you require medical advice please contact NHS 111 or telephone your GP; if there is a medical emergency phone 999
- Please follow the advice provided when your child receives their test result

To reduce the risk of COVID-19 spreading, there are things that everyone in your family can do to help. These include:

- washing hands with soap and water often – do this for at least 20 seconds
- using hand sanitiser gel if soap and water are not available
- washing hands as soon as they get home
- covering their mouth and nose with a tissue or sleeve (not their hands) when they cough or sneeze

- putting used tissues in the bin immediately and washing hands afterwards

Further information on symptoms and self-isolation can be found here <https://gov.wales/symptoms-and-self-isolation-contact-tracing>

Further information on Test, Trace, Protect can be found here <https://gov.wales/test-trace-protect-coronavirus>

For general information on COVID-19 <https://gov.wales/protect-yourself-others-coronavirus>

The COVID-19 online symptom checker can tell you if you need medical help and advise you what to do <https://gov.wales/check-if-you-need-coronavirus-medical-help>