



Llangors CiW Primary School
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Home/School Communication

Dear Parents/Carers,

Thank you so much to all the parents and carers who completed the communication survey in June. It was great to receive all of your positive comments as well as some really constructive thoughts and feedback about how we can communicate better with you and with each other.

We know that children learn best when it's a team effort with home and school working closely together. For this reason, it is very important to us that we get our communication right.

We have reflected on your responses and the thoughts of staff too.

For this term we will be trialling the following:

- All classes to have SeeSaw with messaging turned on. Parents/Carers may choose to contact the class teacher in this way. Short messages eg. please bring wellies, please collect recycling for a project, will come through SeeSaw.
- All teachers to share their email addresses with the parents/carers in their class. Parents/Carers may choose to contact the class teacher directly by email. If your child's teacher wishes to communicate with you about your child's progress or wellbeing, this will be via email.
- All formal school communication to be sent to parents via email.

Last minute communication

We have also taken on board your comments about last minute club cancellations. While we will do everything we can to avoid cancelling any after school activities, if an after school activity were to be cancelled, we will telephone all parents/carers concerned.

Communication with teachers

Please remember when communicating with teachers that they are unable to pick up messages and emails during a busy classroom day. Please avoid last minute messages. While

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we understand that you may send a message at a time convenient to you (once the children are in bed for example), I have directed my staff to only read and respond to messages and emails during their working hours. I am sure you will support me in this.

The School Office

Please also remember that the school office is staffed between 8.30am and 1pm Mon - Thurs and from 8.30am - 11am on Fridays. Please try to make phone calls to school during these hours where possible to ensure your message is passed on a timely manner. You can of course leave non-urgent messages on our answer machine which is regularly checked. You can also email Katrina Brewer in the office at office@llangorse.powys.sch.uk who will happily help you with any queries.

Use of Seesaw

You will only have access to your child's journal on Seesaw. However, as classroom life often involves learning alongside friends, photographs or videos may include other children alongside your child. **We ask that photos and videos which include other children are never shared with friends, family or on social media.** Should we become aware of any abuse of this, your child's account would be closed immediately.

Newsletters

It was great to have your very positive feedback about the weekly newsletter. This will continue and will be sent out via email and posted on the school website. We have taken on board requests for more notice about some dates, especially showcase dates, and we will ensure that dates are shared sooner with you going forwards.

We will be asking your feedback again later in the term to review how these systems are going.

If you have not received this letter via email, this means that we do not have the correct email details for you. Please contact Katrina Brewer in the school office to update your details.

Warm regards,

Harriet Wadsworth
Headteacher

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